IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven Lurie Examiner: Romain Jeanty

Serial No.: 10/021,877 Art Unit: 3623

Filed: December 14, 2001 Confirmation: 2729

Title: APPARATUS AND METHOD FOR ONLINE ADVICE CUSTOMER RELATIONSHIP

MANAGEMENT

Mail Stop Issue Fee Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE UNDER 37 CFR § 1.312

Examiner:

Applicant respectfully requests the entry of the following amendments prior to the issuance of the above-referenced patent application.